

**FORM FOR EXERCISE OF LEGAL WARRANTY**(hereafter, “**Form**”)

Dear Customer,

It is important to us at Golden Goose that you are always satisfied.

If you believe that the product purchased on our website [www.goldengoose.com](http://www.goldengoose.com) or on our App Golden Goose Passport is defective:

1. Complete the Form.
2. Take photographs showing the defects found in the product.
3. Send the completed Form along with photographs that cannot be larger than 10 MB to our Customer Care Service at the email address [customercare@goldengoosedeluxebrand.com](mailto:customercare@goldengoosedeluxebrand.com).
4. You will be contacted as soon as possible by the Customer Care Service with all necessary instructions to return the product, if applicable.

For more information, please review art. 11 of the General Conditions of Sale, available on our website and on our App Golden Goose Passport. You may also contact our Customer Care Service calling + 44 02034673073 or at the email address [accessibility.info@goldengoose.com](mailto:accessibility.info@goldengoose.com).

PRODUCT CODE	SIZE	DESCRIPTION OF DEFECT/FLAW

ORDER NUMBER
PRODUCT RECEIPT DATE
NAME AND SURNAME
ADDRESS